



Temporary Adjustment to Signature Required Guidelines

In the interest of employee and customer safety, UPS's Signature Required and Adult Signature Required guidelines are temporarily being adjusted. When a signature is requested by the shipper, the UPS driver will validate and record the name of the recipient of the package in lieu of obtaining a signature. Despite this adjusted process, the driver will still need to make "contact" with the recipient. The recipient must, at the time of delivery, acknowledge that UPS is making a delivery and, if applicable, show government-issued photo ID.